

DAVID KOLMER

INSTRUCTIONAL DESIGNER

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WEBSITES

Portfolio: [DavidKolmer.com/portfolio](https://www.DavidKolmer.com/portfolio) Blog: [ImprovementDave.com](https://www.ImprovementDave.com)

SKILLS

- Instructional Design
- Content Curation
- LMS Administration
- eLearning Development
- ILT Development
- Graphic Design
- Video/Sound Production
- Web Design
- Training Facilitation

EDUCATION

MS - Instructional Design	Fontbonne University	St Louis, MO	2020
BA - Theater Arts	Millikin University	Decatur, IL	2003

EXPERIENCE

August 2021 – Present NAED Saint Louis, Missouri USA
Instructional Design / Content Curation

- Design, develop and overhaul instructional content for electrical distributor certification.
- Drove sales by curating a content library to supporting 300+ member organizations.

Environments: Articulate Storyline 360, Adobe CC, MS Office, Snag-It, and Crowd Wisdom LMS

August 2019– August 2021 Neighbors Credit Union Saint Louis, Missouri
Instructional Design Lead / Training Manager

- Led a team analyzing, designing, developing, implementing, and evaluating pieces of training
 - Drove service culture by developing and implementing blended content for all-company training
- Environments: Articulate Storyline 3, Adobe CC, MS Office, Snag-It, and CUNA CPD LMS

October 2017– July 2019 Lumeris Health Maryland Heights, Missouri
Senior Learning and Development Specialist

- Converted self-guided learning from MS Word into interactive eLearning via Articulate Rise
 - Compiled research on complex analytical processes and action-mapped into skill-driven activities
- Environments: Articulate 360, [ShareKnowledge LMS](#), MS Office, and Snag-It

October 2016 – October 2017 Magellan Health Maryland Heights, Missouri
Talent Development Trainer / Senior Trainer

- Led a mission that developed a suite of standardized training templates and developed a brand/logo
 - Leveraged experience in auth intake with a cloud-based system to ADDIE a complete CS curriculum
- Environments: [SABA LMS](#), Adobe Captivate, Adobe Connect, MS Office, SnagIt 11, and Outlook

April 2016 – October 2016 Edward Jones via Stockell Cons. Saint Louis, Missouri
Instructional Designer

- Worked with a small team of 3 to design and develop a company-wide eLearning via Articulate 3
 - Collaborated with a large group to develop self-guided modules, leader guides, and storyboards
- Environments: Adobe Suite, Articulate Studio `13, MS Office and Snag-it

November 2012 – February 2016 Macy's Credit Customer Service Bridgeton, Missouri USA
Facilitator

- Ensured the successful migration to the Citi Bank credit platform as a rapidly developed SME
 - Piloted training on Bloomingdale's Reserve department that didn't exist at time of training
- Environments: Adobe Connect, MS Office, Articulate Storyline 2, FUZE, Skype for Business