

# DAVID KOLMER

## INSTRUCTIONAL DESIGN – LEARNER EXPERIENCE

david.kolmer@gmail.com | (314) 484-1248 | [linkedin.com/in/kolmer/](https://www.linkedin.com/in/kolmer/)

## PORTFOLIO

[davidkolmer.com/portfolio](https://davidkolmer.com/portfolio)

## SKILLS

- Instructional Design
- Facilitation (ILT/VLT)
- LMS Administration
- eLearning Development
- Storyboard Development
- Gap Analysis
- Video/Sound Production
- Adobe Suite
- Articulate Studio 360

## EDUCATION

M.S. Instructional Design (3.98 GPA)	Fontbonne University	St Louis, MO	2020
TEFL Certificate	TEFL International	Ban Phe, Thailand	2009
Theater Arts	Millikin University	Decatur, IL	2003

## EXPERIENCE

August 2021 – Present                      NAED                                      Saint Louis, Missouri USA

Instructional Design / Content Curation

- Design, develop and overhaul instructional content for electrical distributor certification.
- Curate a renewed content library to support more than 300 member organizations.

Environments: Articulate Storyline 360, Adobe CC, MS Office, Snag-It, and Crowd Wisdom LMS

August 2019– August 2021                      Neighbors Credit Union                      Saint Louis, Missouri

Instructional Design Lead / Training Manager

- Led a team analyzing, designing, developing, implementing, and evaluating pieces of training
- Drove service culture by developing and implementing blended content for all-company training

Environments: Articulate Storyline 3, Adobe CC, MS Office, Snag-It, and CUNA CPD LMS

October 2017– July 2019                      Lumeris Health                                      Maryland Heights, Missouri

Senior Learning and Development Specialist

- Converted self-guided learning from MS Word into interactive eLearning via Articulate Rise
- Compiled research on complex analytical processes and action-mapped into skill-driven activities

Environments: Articulate 360, ShareKnowledge LMS, MS Office, and Snag-It

October 2016 – October 2017                      Magellan Health                                      Maryland Heights, Missouri

Talent Development Trainer / Senior Trainer

- Led a mission that developed a suite of standardized training templates and developed a brand/logo
- Leveraged experience in auth intake with a cloud-based system to ADDIE a complete CS curriculum

Environments: SABA LMS, Adobe Captivate, Adobe Connect, MS Office, SnagIt 11, and Outlook

April 2016 – October 2016                      Edward Jones via Stockell Cons.                      Saint Louis, Missouri

Instructional Designer

- Worked with a small team of 3 to design and develop a company-wide eLearning via Articulate 3
- Collaborated with a large group to develop: self-guided modules, leader guides, and storyboards

Environments: Adobe Suite, Articulate Studio `13, MS Office and Snag-it

November 2012 – February 2016      Macy's Credit Customer Service      Bridgeton, Missouri USA

Facilitator

- Ensured the successful migration to the Citi Bank credit platform as a rapidly developed SME
- Piloted training on Bloomingdale's Reserve department that didn't exist at time of training

Environments: Adobe Connect, MS Office, Articulate Storyline 2, FUZE, Skype for Business